

Engineering & Construction

Material Topic	Objectives	Targets	Targets Realisation/Progress
GHG Emissions & Climate Change	Reduce GHG emissions from E&C operations	Reduce total Scope 1 & 2 emissions by 5% by 2030 using 2024 as the base year.	Amount of total Scope 1 and 2 emissions tCO ₂ e 2025: 8150.59 tCO ₂ e
	Reduce energy consumption from non-renewable sources	Replacing 1% of total electricity consumption from non-renewable sources with renewable energy at all construction sites, by 2026.	Percentage of electricity consumed from renewable sources at all construction sites 2025: 0%
Product Safety & Quality	Build safe and quality buildings	To achieve 70% yearly customer satisfaction survey to be above average.	Score of related customer satisfaction survey 2025: 73%
		Achieve 70% or more for Non-Conforming Reports (NCRs) closure rate at project site every quarter.	Percentage of NCRs closed at project site every quarter 2025: 78.5%
		Meet or exceed QCLASSIC score imposed by client.	Percentage of times QCLASSIC scores imposed by client was achieved 2025: No assessment imposed by client
Waste & Environmental Pollution	Fulfilling environmental compliance obligations	Maintain zero significant instances* of legal non-compliance in environmental related laws and regulations. <i>Note: *Significant instances are defined as situations in which the company fails to comply with relevant environmental related laws and regulations, leading to penalties such as court ordered actions and fines, permit suspensions, and lawsuits.</i>	Number of significant instances of legal non-compliance in environmental related laws and regulations 2025: 0
		Maintain zero official substantiated complaints* related to environmental pollution from neighbouring communities at WCT locations. <i>Note: *Official substantiated complaints refer to the complaint received via defined medium (written platform and Facebook) that have been proven and justified.</i>	Number of official substantiated complaints received related to environmental pollution from neighbouring communities at WCT locations 2025: 0
	Reducing waste to landfill	Ensure 90% of recyclable waste on site is diverted from disposal to landfill at each construction site.	Percentage of waste diverted from landfill 2025: 54.03 %
Water Use	Reduce water consumption and improve water efficiency	Reduce dependence on municipal and natural water sources by utilising alternative water sources (e.g., rainwater, recycled water) for at least 3% of the total annual water consumption at project site offices under new building projects.	To be updated as and when there is a new building project
Responsible Sourcing & Supplier Management	Appoint and maintain suppliers that meet WCT's required environmental and social performance criteria	All new suppliers are assessed for environmental and social performance, starting from 2026.	Percentage of new suppliers assessed for environmental and social performance 2025: 96.8%

Engineering & Construction

Material Topic	Objectives	Targets	Targets Realisation/Progress
		Engage with new suppliers assessed as high risk (environmental and social) focused on improving their performance annually, starting from 2026 onwards.	To commence in 2026
Occupational Safety and Health	To prevent fatality and serious injuries in E&C workplaces	To maintain zero fatality at E&C project sites.	Number of fatalities 2025: 1
		Maintain Lost Time Incident Rate at < 0.3 annually (incidents per 1,000,000 manhours). <i>*Note: Lost time incident (LTI) cases are defined as occupational incidents that result in fatalities, require four or more days of medical leave, or cause temporary or permanent disability.</i>	Lost Time Incident Rate 2025: 0.166 (1 LTI)
	Ensure E&C's workforce is competent in Occupational Health & Safety (OHS)	Provide 8 hours of OHS training to each employee every year.	2025: All HSE staff attended OHS training
		Ensure all workers including contractors attend OHS training before commencement of their work.	2025: Worker to get at least 20 hours training
	Increase top management visibility in OHS leadership and commitment	Include all Senior Management in workplace inspections/ site walk.	Number of senior management involved in site walk 2025: 10 Frequency of site walk 2025: 292
Improve subcontractor's OSH performance	To improve Permit to Work (PTW) Systems implementation at all sites.	Percentage of PTW compliance 2025: 99.82%	

Property Development

Material Topic	Objectives	Targets	Targets Realisation/Progress
Product Safety & Quality	Minimise building defects during handover to ensure customers' and building users' well-being	Aim for over 75% of handed over units to purchasers to report fewer than 50% defects across all identified defect categories.	Percentage of handed over units to purchasers to report fewer than 50% defects across all identified defect categories 2025: 50.72%
	Improve rectification rates and quality of work to ensure buyers' wellbeing	Aim to improve rectification rates and quality of work to ensure buyers' well-being by completing 80% of rectification works within the mutually agreed timeframe for medium and high-end projects.	Percentage of of rectification works completed within the mutually agreed timeframe for medium and high-end projects 2025: 57.82%
	Improve customer experience satisfaction	Achieve more than 85% score on sales & marketing customer satisfaction surveys annually.	Score on the relevant customer satisfaction surveys 2025: 87%
		Maintain 80% average score on customer satisfaction surveys during Vacant Possession (VP).	Score on the relevant customer satisfaction surveys 2025: Data compilation in progress
		Maintain 80% average score on customer satisfaction surveys during Defect Liability Period (DLP).	Score on the relevant customer satisfaction surveys 2025: Data compilation in progress
		Less than 5% stakeholder and/or housing tribunal case.	Percentage of stakeholder and/or housing tribunal case 2025: 0%
	Meet industry standards related to sustainability/ product safety and quality for property development	Participate in at least (1) number of competition/ awards related to sustainability/ product safety & quality for property development annually.	Number of awards participated in related to product safety and quality for property development 2025: 3
GHG Emissions & Climate Change	Build low carbon developments through reducing GHG emissions and energy consumption	Aim to install solar panels covering at least 30% of the roof area to supply renewable energy in common areas for residential developments in the Klang Valley region, excluding affordable housing, by 2026.	Percentage covering of the roof area with solar panels at every project in Klang Valley Region 2025: 29.98%
		Maintain 100% energy-saving lighting and energy-efficient Mechanical Electrical and Plumbing (MEP) systems (limited to lifts and pumps only) in common areas for all developments.	Percentage of energy efficiency compliance for MEP system (limited to lift & pump only) 2025: 95%
		Aim for all developments, excluding affordable housing, to obtain green building certification starting from 2025.	Percentage of projects/buildings certified to green building certification systems such as the GreenRE Certification (minimum Green RE's Bronze) or others 2025: 80%

Property Development

Material Topic	Objectives	Targets	Targets Realisation/Progress
		<p>Aim to ensure that at least 50% of main finishes* selections comply with green label, energy-saving certification, or recycled content lab test results for all developments starting from 2026.</p> <p><i>*limited to floor & wall finishes, colour paints, engineered flooring, timber composite panels, louvres, sanitary wares & fittings, equipment, appliances & waterproof</i></p>	<p>Percentage of the main finishes selections that comply with green label or energy-saving certification or recycled content lab test result</p> <p>2025: 75%</p>
	Build climate resilient developments	Aim to conduct climate risk assessments for all developments, starting from 2026.	<p>Percentage of climate risk assessments conducted for all developments</p> <p>2025: Data compilation in progress</p>
Responsible Sourcing & Supplier Management	<p>Use sustainably sourced and sustainable building materials in order to minimise harm to environment and people during construction, use and end of life-phases of the buildings</p> <p><i>(Note: if Green certification is sought, these will not apply)</i></p>	<p>Aim to ensure that 25% of building materials, limited to concrete, rebar, reinforced steel bar, aluminium, and AAC (autoclaved aerated concrete) blocks, are made from recycled content, starting from 2025.</p>	<p>Percentage of building materials with recycled content used in new buildings</p> <p>2025: 44.45%</p>
		<p>Aim to ensure that 50% of main building finishes* and elements, limited to floor and wall finishes, colour paints, engineered flooring, timber composite panels, louvres, sanitary wares and fittings, equipment, appliances, and waterproofing, comply with green label certification, energy-saving certification, or recycled content lab test results, starting from 2026.</p> <p><i>*limited to floor & wall finishes, colour paints, engineered flooring, timber composite panels, louvres, sanitary wares & fittings, equipment, appliances & waterproof</i></p>	<p>Percentage of main building finishes / elements used in buildings that comply with eco-label/ energy-saving certification/ recycled content lab test result</p> <p>2025: 63.33%</p>
		Maintain 100% of building materials to be sourced from local suppliers only.	<p>Percentage of building materials sourced from local suppliers</p> <p>2025: 100%</p>
		All new suppliers are assessed for environmental and social performance, starting from 2026.	Data compilation in progress
		Engage with suppliers assessed as high-risk (environmental and social) focused on improving their performance level of risk, starting from 2026.	Data compilation in progress
Waste & Environmental Pollution	Fulfilling environmental compliance obligations	<p>Maintain zero significant instances* of legal non-compliance in environmental related laws and regulations.</p> <p><i>Note: *Significant instances are defined as situations in which the company fails to comply with relevant environmental related laws and regulations, leading to penalties such as court ordered actions and fines, permit suspensions, and lawsuits.</i></p>	<p>Number of significant instances of legal non-compliance in environmental related laws and regulations</p> <p>2025: 0</p>

Property Development

Material Topic	Objectives	Targets	Targets Realisation/Progress
		<p>Less than 5 official substantial complaints* related to environmental pollution from neighbouring communities at WCT locations annually.</p> <p><i>Note: *Official substantiated complaints refer to the complaint received via defined medium (written platform and Facebook) that have been proven and justified.</i></p>	<p>Number of official substantiated complaints received related to environmental pollution from neighbouring communities at WCT locations 2025: 1</p>
Biodiversity	Prevent harm to biodiversity in WCT developments	Aim to situate all new development projects on brownfield or low ecological value sites.	Percentage of new projects initiated on brownfield sites or sites with low ecological value 2025: 100%
		Dedicate more than 10% green space in all new development projects on existing brownfield sites.	Percentage of green space for landscaping (trees/shrubs/turfs planting) at every project 2025: 24.37%
Water	Minimise potable water use and improve water efficiency	Install all sanitary wares and water fittings in residential developments certified to the Water Efficiency Label Scheme (WELS).	Percentage of the sanitary wares & water fittings certified to the Water Efficiency Labelling Scheme (WELS) with at least 1 star rating 2025: 100%
Occupational Health & Safety (OHS)	Minimise harm to people's safety and health at the workplace	Zero fatalities for employees and contractors** workers annually. <i>*Contractors working on locations/sites under WCT control.</i>	Annual number of fatalities 2025: 0
		Zero major accidents which result in permanently disability for employees and contractors** workers annually. <i>*Contractors working on locations/sites under WCT control.</i>	Annual number of incidents resulting in permanent disability 2025: 0
		Maintain zero lost time incident (LTI)* rate among WCT Land employees in office and on site annually (incidents per 1,000,000 manhours). <i>*Note: Lost time incident rate refers to only incidents that result in time off-work per 1,000,000 hours worked. LTI cases are defined as occupational incidents that result in fatalities, require four or more days of medical leave, or cause temporary or permanent disability</i>	Annual rate of lost-time injuries (LTI) rate 2025: 0
		Resolve OHS grievances by WCT Land employees within 14 working days.	Time taken to resolve OHS grievances 2025: 0
		Increase prevention of major hazards from pre-construction phase, construction phase till completion of construction phase using Design Risk Assessment (DRA) throughout the life cycle of a project.	Percentage of projects that are able to eliminate hazards using Design Risk Assessment (DRA) 2025: 100%

Property Development

Material Topic	Objectives	Targets	Targets Realisation/Progress
Personal Data Protection	Protect the rights of customers to privacy and the protection of personal data	Maintain zero substantiated complaints* received concerning breaches of customers' personal data annually. <i>Note: *Official substantiated complaints refer to any formal complaint and/or report received from the relevant authorities concerning breaches of customers' personal data on an annual basis.</i>	Number of substantiated complaints received concerning breaches of personal data protection (customers) 2025: 0
		Maintain zero identified leaks, thefts, or losses of customer data annually	Number of times leaks, thefts, or losses of customer data were identified 2025: 0

Shopping mall - gateway@klia2

Material Topic	Objectives	Targets	Targets Realisation/Progress
GHG Emissions & Climate Change	Reduce GHG emissions	Maintain emissions intensity from areas within mall operators' control at 0.0387 tCO ₂ e/m ² , using 2024 as a base year (Scope 2).	Emissions intensity from areas within mall operators' control 2025: 0.0372 tCO ₂ e/m ²
	Reduce energy consumption and improve energy use efficiency	Maintain building energy intensity ¹ at 38.21 kWh/m ² /year annually, using 2024 as a base year.	building energy intensity 2025: 36.26 kWh/m ² /year
		Maintain total energy used per annual footfall at 0.37 kWh/annual footfall, using 2024 as a base year.	Total energy used per annual footfall 2025: 0.311 kWh/annual footfall
	Increase energy consumption from renewable sources of energy	Aim to utilise 80% or more of renewable energy use from solar panel in mall common areas annually, starting from 2026.	Percentage of energy used from renewable sources in mall common areas 2025: 10.26% <i>Note: The solar energy system was fully commissioned in October 2025.</i>
	Encourage participation from tenants to improve sustainability performance	100% of tenants sign on to a sustainability related MoU ² on energy use by end of 2028.	To update once it has been carried out
Occupational Health & Safety (OHS)	Minimise harm to people's safety and health at the workplace	Ensure all employees to attend at least one hour of OHS training annually.	Percentage of employees who have completed at least one hour of OHS training annually 2025: 88.12%
		Ensure all new workers including contractors attended OHS training before commencement of their work.	Safety briefings are to be conducted within a 20- to 30-minute timeframe
		Zero fatalities for employees and contractors ^{**} workers annually. <i>*Contractors working on locations/sites under WCT control.</i>	Number of fatalities 2025: 0
		Zero accidents which resulting in permanently disability for employees and contractors ^{**} workers. <i>*Contractors working on locations/sites under WCT control.</i>	Number of incidents resulting in permanent disability 2025: 0
		Aim to maintain a lost time incident rate* at or below 6.0 (injuries per 1,000,000 manhours) annually. <i>*Note: Lost time incident (LTI) rate refers to only incidents that result in time off-work per 1,000,000 hours worked. LTI cases are defined as occupational incidents that result in fatalities, require one or more days of medical leave, necessitate medical treatment (excluding first aid), or cause temporary or permanent disability.</i>	Lost-time incidents rate 2025: 0
		Resolve OHS grievances by employees within the stipulated time frame.	All grievances will be resolve within 14 days.

Shopping mall - gateway@klia2

Material Topic	Objectives	Targets	Targets Realisation/Progress
		Resolve all OHS grievances by employees to avoid recurrence.	Number of unresolved OHS grievances 2025: 0
Personal Data Protection	Protect the rights of customers to privacy and the protection of personal data	Maintain zero substantiated complaints received concerning breaches of customers' personal data.	Number of substantiated complaints received concerning breaches of personal data protection (customers) 2025: 0
		Maintain zero identified leaks, thefts, or losses of customer data.	Number of times leaks, thefts, or losses of customer data were identified 2025: 0
Product Safety & Quality	Improve customer satisfaction	To achieve more than 80% score on customer satisfaction surveys, starting from 2025.	Score on customer satisfaction surveys received 2025: 84%
		Conduct safety risk assessment annually, starting from 2027.	To update once it has been carried out
		Respond and resolve categorised grievances received from mall visitors/ tenants within the stipulated timeframe.	Percentage of grievances responded and resolved within the stipulated time frame 2025: 100%
		Zero legal cases related to mall visitors/tenants over personal health and safety grievances.	Number of legal cases 2025: 0
	Implement green building	Implement green building certification systems (e.g. GreenRE Certification) by 2030.	To update once it has been carried out
	Participate in at least three competitions/awards related to sustainability/ product safety & quality for malls, every three years.	Number of awards participated in related to sustainability/product safety and quality for malls 2025: 1 <i>Note: On April 21, 2025, gateway@klia2 toilet was awarded a 5-star rating under the Public Toilets Grading System by the Majlis Perbandaran Sepang.</i>	
Waste & Environmental Pollution	Reducing waste directed to disposal (landfilled)	Reduce total waste directed to disposal by 5% annually, starting from 2028 using 2026 as the base year.	Total waste directed to disposal 2025: 2,676.01 tonnes
		Ensure at least 5% of food waste collected is diverted from landfill annually, starting from 2028 using 2026 as a base year.	To update once it has been carried out
	Encourage tenants' participation to improve sustainability performance	70% of tenants sign on to a sustainability related MoU on energy use by the end of 2028.	To update once it has been carried out
Water Use	Improve water efficiency	Reduce total municipal water used per annual footfall by 3%, using 2024 as base year.	Percentage variance from base year 2025: 15.25% increase against 2024

Première Hotel

Material Topic	Objectives	Targets	Targets Realisation/Progress
GHG Emissions & Climate Change	Reduce GHG emissions	Maintain emissions intensity at 0.1223 tCO ₂ e/m ² annually, using 2024 as a base year (Scope 1 and 2).	Emissions intensity 2025: 0.1264 tCO ₂ e/m ²
	Reduce energy consumption and improve energy use efficiency	Maintain building energy intensity at 161.70 kWh/m ² /year annually, using 2024 as a base year.	Building energy intensity 2025: 166.96 kWh/m ² /year
		Maintain total energy used at 91.10 kWh/room night based on 43,682 occupied room nights in a year, using 2024 as the base year.	total energy used per occupied room night 2025: 89.80 kWh/room night
Responsible Sourcing & Supplier Management	Increase procurement of food ingredients from sustainable sources e.g. free-range chicken & eggs, small farmers, grow their own vegetables	Source 70% of total spend on poultry goods from sustainable sources, by year 2027 (e.g. free-range chicken; cage-free eggs)	Percentage of spend on poultry goods from sustainable sources 2025: 71%
		Ensure 100% of total spend on produce is locally sourced annually.	Percentage of spend on locally sourced produce 2025: 82%
Waste & Environmental Pollution	Reducing food waste	Reduce total food waste generated from restaurants / kitchens, by 5%, by year 2028, using 2026 as base year.	Data compilation in progress
		Reduce total food waste directed to disposal by 3%, by year 2028, using 2026 as a base year.	Data compilation in progress
	Reducing generation of waste and waste directed to disposal (landfilled)	Reduce total waste generated by 3%, by year 2028, using 2026 as a base year.	Data compilation in progress
		Reduce total waste directed to disposal by 5%, by year 2026, using 2024 as a base year.	Percentage variance from base year 2025: 43.83% increase against 2024
	Reducing single use plastics and products in hotel operations	Replace all single-use amenities in hotel rooms with more sustainable alternatives, by year 2026.	Percentage of sustainable alternatives used to replace single-use amenities 2025: 87%
		Eliminate 95% single use plastics food packaging takeaway at restaurant by year 2028.	Percentage of biodegradable food packaging for hotel guest 2025: 100%
Water Use	Reduce water consumption and improve water efficiency	Maintain total municipal water used per occupied room nights at 0.94 m ³ /room night, by year 2026 using 2024 as a base year.	Total municipal water used per occupied room night 2025: 1.97 m ³ /room night
Occupational Health & Safety (OHS)	Minimise harm to people's safety and health at the workplace	Ensure each employee receives at least two hours of OHS training annually.	Data compilation in progress

Première Hotel

Material Topic	Objectives	Targets	Targets Realisation/Progress
		Ensure all new contractors attended OHS training before commencement of their work.	Percentage of workers in a target group including contractors that have completed specific OH&S training annually necessary for their position specific to job / function 2025: 100%
		Zero fatalities for employees and contractors** workers annually. <i>*Contractors working on locations/sites under WCT control.</i>	Number of fatalities 2025: 0
		Zero accidents which resulting in permanently disability for employees and contractors** workers. <i>*Contractors working on locations/sites under WCT control.</i>	Number of incidents resulting in permanent disability 2025: 0
		Aim to maintain a lost-time incident rate at or below 10.0 (incidents per 1,000,000 manhours).	Lost-time incident rate 2025: 17.88
		Resolve OHS grievances by employees within the stipulated time frame.	Data compilation in progress
		Resolve all OHS grievances by employees to avoid recurrence.	Number of unresolved OHS grievances 2025: 0
		Product Safety & Quality	Improve customer satisfaction
Conduct safety risk assessment annually, starting from 2026.	Data compilation in progress		
Respond and resolve categorised grievances received from guests within 24 hours.	Data compilation in progress		
Zero legal cases related to guests over personal health and safety grievances.	Number of legal cases 2025: 0		
Implement sustainability standards	Adopt sustainability standards for hotels e.g. Green Key, Green Globe, EarthCheck, by 2030.		Data compilation in progress

Le Méridien Petaling Jaya

Material Topic	Objectives	Targets	Targets Realisation/Progress
GHG Emissions & Climate Change	Reduce GHG emissions	Maintain emissions intensity at 0.2414 tCO ₂ e/m ² annually, using 2024 as a base year (Scope 1 and 2).	Emissions intensity 2025: 0.2321 tCO ₂ e/m ²
	Reduce energy consumption and improve energy use efficiency	Maintain building energy intensity at 320.89 kWh/m ² /year annually, using 2024 as a base year.	Building energy intensity 2025: 308.53 kWh/m ² /year
		Maintain total energy used at 117.95 kWh/ room night based on 82,180 occupied room nights in a year, using 2024 as the base year.	total energy used per occupied room night 2025: 121.35 kWh/room night
Responsible Sourcing & Supplier Management	Increase procurement of food ingredients from sustainable sources e.g. free-range chicken & eggs, small farmers, grow their own vegetables	Source 89% of total spend on selected goods categories from sustainable sources, by year 2027.	Percentage of spend on selected goods categories from sustainable sources 2025: 1%
		Ensure 100% of total spend on produce is locally sourced annually.	Percentage of spend on locally sourced produce 2025: 80%
Waste & Environmental Pollution	Reducing food waste	Reduce total food waste generated from restaurants / kitchens, by 10%, by year 2028, using 2026 as a base year.	Data compilation in progress
		Reduce total food waste directed to disposal by 50%, by year 2028, using 2026 as a base year.	Data compilation in progress
	Reducing generation of waste and waste directed to disposal (landfilled)	Reduce total waste generated by 5%, by year 2030, using 2024 as a base year.	Percentage variance from base year 2025: 28.04% increase against 2024
		Reduce total waste directed to disposal by 5%, by year 2030, using 2024 as a base year.	Percentage variance from base year 2025: 21.60% increase against 2024
	Reducing single use plastics and products in hotel operations	Replace all single-use amenities in hotel rooms with more sustainable alternatives, by year 2026.	Percentage of sustainable alternatives used to replace single-use amenities 2025: 52.28%
		Eliminate all single use plastics food packaging takeaway at restaurant by year 2026.	Percentage of biodegradable food packaging for hotel guest 2025: 92.77%
Water Use	Reduce water consumption and improve water efficiency	Maintain total municipal water used per occupied room nights at 0.80 m ³ /room night, by year 2026 using 2024 as a base year.	Total municipal water used per occupied room night 2025: 2.03 m ³ /room night
Occupational Health & Safety (OHS)	Minimise harm to people's safety and health at the workplace	Ensure each employee receives at least two hours of OHS training annually.	Percentage of employees who have completed OHS training (mandatory) annually 2025: 4.07%

Le Méridien Petaling Jaya

Material Topic	Objectives	Targets	Targets Realisation/Progress
		Ensure all new contractors attended OHS training before commencement of their work.	Percentage of workers in a target group including contractors that have completed specific OH&S training annually necessary for their position specific to job / function 2025: 100%
		Zero fatalities for employees and contractors' workers annually. *Contractors working on locations/sites under WCT control.	Number of fatalities 2025: 0
		Zero accidents which resulting in permanently disability for employees and contractors' workers. *Contractors working on locations/sites under WCT control.	Number of incidents resulting in permanent disability 2025: 0
		Aim to maintain a lost-time incident rate at or below 10.0 (incidents per 1,000,000 manhours).	Lost-time incident rate 2025: 5.1
		Resolve OHS grievances by employees within the stipulated time frame.	Average Resolution Time: 24 - 48 hours from time of reporting
		Resolve all OHS grievances by employees to avoid recurrence.	Number of unresolved OHS grievances 2025: 0
Product Safety & Quality	Improve customer satisfaction	To achieve 62% of 9 & 10 Score and above for guest satisfaction surveys.	Score on customer satisfaction surveys received 2025: 67%
		Conduct safety risk assessment annually, starting from 2026.	Data compilation in progress
		Respond and resolve categorised grievances received from guests within 24 hours.	Average Resolution Time: 24 hours from time of reporting
		Zero legal cases related to guests over personal health and safety grievances.	Number of legal cases 2025: 0
	Implement sustainability standards	Adopt sustainability standards for hotels e.g. Green Key, Green Globe, EarthCheck, by 2030.	Data compilation in progress

Hyatt Place Johor Bahru Paradigm Mall

Material Topic	Objectives	Targets	Targets Realisation/Progress
GHG Emissions & Climate Change	Reduce GHG emissions	Maintain emissions intensity at 0.1141 tCO ₂ e/m ² annually, using 2024 as a base year (Scope 1 and 2).	Emissions intensity 2025: 0.1159 tCO ₂ e/m ²
	Reduce energy consumption and improve energy use efficiency	Maintain building energy intensity at 153.65 kWh/m ² /year annually, using 2024 as a base year.	Building energy intensity 2025: 156.09 kWh/m ² /year
		Maintain total energy used at 68.30 kWh/ room night based on 53,436 occupied room nights in a year, using 2024 as the base year.	total energy used per occupied room night 2025: 63.75 kWh/room night
Responsible Sourcing & Supplier Management	Increase procurement of food ingredients from sustainable sources e.g. free-range chicken & eggs, small farmers, grow their own vegetables	Source 70% of eggs by purchasing cage-free eggs by year 2025.	Data compilation in progress
		Ensure 100% of total spend on produce is locally sourced annually.	Data compilation in progress
Waste & Environmental Pollution	Reducing food waste	Reduce total food waste generated from restaurants / kitchens, by 3%, by year 2028, using 2026 as a base year.	Data compilation in progress
		Reduce total food waste directed to disposal by 3%, by year 2028, using 2026 as a base year.	Data compilation in progress
	Reducing generation of waste and waste directed to disposal (landfilled)	Reduce total waste generated by 3%, by year 2028, using 2026 as a base year.	Data compilation in progress
		Reduce total waste directed to disposal by 3%, by year 2025, using 2024 as a base year.	Weight of waste directed to disposal 2025: 656.00 tonnes
	Reducing single use plastics and products in hotel operations	Replace all single-use amenities in hotel rooms with more sustainable alternatives, by year 2026.	Data compilation in progress
		Maintain 100% of biodegradable food packaging container, bag, and utensils for hotel guests annually.	Data compilation in progress
	Water Use	Reduce water consumption and improve water efficiency	Maintain total municipal water used per occupied room nights at 0.74 m ³ /room night, by year 2026 using 2024 as a base year.
Occupational Health & Safety (OHS)	Minimise harm to people's safety and health at the workplace	Ensure each employee receives at least two hours of OHS training annually.	Data compilation in progress
		Ensure all new contractors attended OHS training before commencement of their work.	Data compilation in progress

Hyatt Place Johor Bahru Paradigm Mall

Material Topic	Objectives	Targets	Targets Realisation/Progress
		Zero fatalities for employees and contractors** workers annually. <i>*Contractors working on locations/sites under WCT control.</i>	Number of fatalities 2025: 0
		Zero accidents which resulting in permanently disability for employees and contractors** workers. <i>*Contractors working on locations/sites under WCT control.</i>	Number of incidents resulting in permanent disability 2025: 0
		Aim to maintain a lost-time incident rate at or below 10.0 (incidents per 1,000,000 manhours).	Lost-time incident rate 2025: 0
		Resolve OHS grievances by employees within the stipulated time frame.	Data compilation in progress
		Resolve all OHS grievances by employees to avoid recurrence.	Number of unresolved OHS grievances 2025: 0
Product Safety & Quality	Improve customer satisfaction	To achieve 69% and above for guest satisfaction surveys.	Score on customer satisfaction surveys received 2025: 49%
		Conduct safety risk assessment annually, starting from 2026.	Data compilation in progress
		Respond and resolve categorised grievances received from guests within 24 hours.	Average Resolution Time: 24 hours from time of reporting
		Zero legal cases related to guests over personal health and safety grievances.	Number of legal cases 2025: 0
	Implement sustainability standards	Adopt sustainability standards for hotels e.g. Green Key, Green Globe, EarthCheck, by 2030.	Data compilation in progress

Human Resources & Admin

Material Topic	Objectives	Targets	Targets Realisation/Progress
Workforce Learning & Development (HR)	Upgrade competency of employees to minimise errors which can lead to for example additional use of resources or rework, increased mental and physical stress, as well as to improve employees' career prospects	To ensure average training hours per employee is 8 hours annually.	Average group-wide training hours per employee 2025: 17.33 hours
		Ensure 100% of confirmed employees receive performance review (appraisal) at least once every year.	Percentage of total employees who received a performance review (appraisal) 2025: 100%
		Ensure 95% of employees receive career development review (appraisal) at least once every year.	Percentage of total employees who received a career development review (appraisal) 2025: 100%
		Ensure 80% of planned training (internal & external) for the year is completed (as per approved TNA and training plan).	Percentage of planned training completed 2025: 75%
Human Rights & Labour Matters (HR)	Ensure human rights and well-being of all employees, workers under WCT's employment, and individuals engaged by or affiliated with WCT are protected.	Ensure that wages of all employees, workers and individuals engaged by or affiliated with WCT meets the respective industry average for their roles and job types.	2025: Met
		100% of grievances are attended to in the reporting year.	Number of grievances received 2025: 0
		Zero substantiated incidents of human rights violations (child labour and forced labour throughout business operations annually.	Number of substantiated incidents relating to human rights violations (child labour and forced labour) 2025: 0
	Improve employees and workers perception of WCT as an employer/workplace	To achieve at least 80% score on the employee satisfaction survey.	Percentage of employee satisfaction index score based on Company Climate Survey 2025: 80.33%

Human Resources & Admin

Material Topic	Objectives	Targets	Targets Realisation/Progress
	Improve employee attrition rates	Ensure that the yearly voluntary attrition rate of employees does not exceed the following percentages for each business division: 1. Engineering & Construction: 22% 2. Property Development: 20% 3. Shopping Malls: 20% 4. Hotels: 45% 5. Business Aviation: 30%	Yearly voluntary attrition rate of employees for each business division 2025: 1. Engineering & Construction: 19% 2. Property Development: 15% 3. Shopping Malls: 14% 4. Hotels: 36% 5. Business Aviation: 24%
Diversity, Equity and Inclusion (HR)	Increase representation of women in leadership roles	Maintain the percentage of women in managerial roles at 35% or more annually	Percentage of women in managerial roles 2025: 25%
	Eliminate discrimination in the workplace	Aim for zero substantiated complaints of workplace discrimination annually.	Number of substantiated complaints of workplace discrimination 2025: 0